Crossing Cultures: Five Simple Steps to Improve Health by Improving Communication

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In this 13 minute video Dr. Pat Walker shows how to improve care to patients from around the world. Through actual in-clinic interactions with patients from Ethiopia, Sudan, Cambodia, Laos, and Russia, Dr. Walker, Rob Carlson PA-C and Carlos Franco MD demonstrate how to apply a simple method to improve any cross-cultural encounter, called the LEARN model. Training tools are included in the DVD and can be used as an easy and effective method to improve health communication.

• Topic Areas: Continuing Education [2], Cultural Competence Training [3]

• Resource Type: Video/DVD [4], Training & Education [5]

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Links: